

Consultation on possible changes to Dorset's Household Recycling Centres

Dorset councils working together as the Dorset Waste Partnership (DWP) are keen to hear your views on possible changes to our Household Recycling Centres (HRCs) and how they might affect you. This is your opportunity to have your say before any decisions are made.

Due to on-going government funding reductions and rising waste management costs, we need to make significant savings on top of those we have already made by joining together and sharing services. We are looking carefully at all areas of the service we provide on behalf of Dorset councils.

Our network of 11 HRCs costs around £3.3 million a year, or 11% of our budget. We are looking at a range of options to make our HRCs more cost-effective while still being easy and convenient for local people to use.

Please read the summary document and frequently asked questions before responding to this questionnaire, which should take no longer than 10 minutes to complete. Please make sure your completed questionnaire reaches us by the end of Friday 13 February 2015.

1. What is your postcode?

2. Which household recycling centre(s) (HRCs) do you usually use? Please tick all that apply.

- | | | |
|---|---|--|
| <input type="checkbox"/> Blandford | <input type="checkbox"/> Nuffield (Poole) | <input type="checkbox"/> Swanage |
| <input type="checkbox"/> Bridport | <input type="checkbox"/> Portland | <input type="checkbox"/> Wareham |
| <input type="checkbox"/> Christchurch | <input type="checkbox"/> Shaftesbury | <input type="checkbox"/> Weymouth |
| <input type="checkbox"/> Dorchester | <input type="checkbox"/> Sherborne | <input type="checkbox"/> Wimborne |
| <input type="checkbox"/> Millhams (Bournemouth) | <input type="checkbox"/> Somerley (Hampshire) | <input type="checkbox"/> Other (outside of Dorset) |

If other, please specify:

3. Why do you choose to use the HRCs above? Please tick all reasons that apply.

- | | |
|--|--|
| <input type="checkbox"/> It's close to home | <input type="checkbox"/> The quality of the facilities |
| <input type="checkbox"/> It's on the way to somewhere else (e.g. work) | <input type="checkbox"/> Other reason |

Other reason, please specify:

4. Currently, 86% of residents live within a five mile radius of a Dorset HRC. How far do you think is reasonable to travel to a HRC (each way)?

- | | |
|--------------------------------------|--------------------------------------|
| <input type="radio"/> Up to 5 miles | <input type="radio"/> Up to 15 miles |
| <input type="radio"/> Up to 10 miles | <input type="radio"/> Up to 20 miles |

5. Roughly, how often do you visit a HRC? Please tick the option that best applies to you.

- At least once a week Once a month Once every 6 months Only when moving house
- Once a fortnight Once every 3 months Once a year or less often

5.a If you visit a HRC once or more a fortnight, please give the reasons why:

6. Do you pay for the optional garden waste collection service?

- Yes No

7. How often do you dispose of waste such as rubble or other DIY waste at HRCs? Please tick the option that best applies to you.

- At least once a month Less than once a year Never - I use an alternative disposal method e.g. skip hire
- Every 3-6 months Never - I don't produce this type of waste Don't know
- Once a year

8. When do you normally visit the HRC?

- Monday to Friday Saturday or Sunday Both weekdays and weekends

Please give any further comments:

9. Do you use the HRC more or less often since the introduction of the Recycle for Dorset kerbside collection service (currently in place across Dorset except for the Beaminster, Bridport and Lyme Regis areas)?

- More often Less often
- About the same I do not yet use the Recycle for Dorset service

10. How satisfied are you with Dorset's HRC service?

- Very satisfied Neither satisfied nor dissatisfied Dissatisfied
- Satisfied Very dissatisfied

11a How often do you buy items from the reuse/resale areas at HRCs?

- Never Once a month More often
- Once or twice a year Once a week Don't know

11b How often do you leave your waste items in the reuse/resale areas at HRCs?

- Never Once a month More often
- Once or twice a year Once a week Don't know

Savings options

We are considering a range of options to help find significant savings. We want to hear your views on these options before any decisions are made. The possible options are to:

- A. Close one or more of the 11 Dorset HRCs on a permanent basis (specific sites have not yet been identified and would be subject to further consultation). Potential savings: Up to £100,000 a year per site
- B. Charge for entry at one or more HRCs instead of closing them. Potential savings: £65,000 a year per site
- C. Close all HRCs for up to three weekdays. Potential savings: Up to £300,000 a year.
- D. Charge residents to dispose of non-household materials, such as DIY waste and tyres. Potential savings: £250,000 a year.
- E. Remove the subsidy the DWP pays neighbouring councils for Dorset residents to use their HRCs and ask residents to pay instead (e.g. £5 per visit). Potential savings: £70,000 a year.

More than one of these changes may be needed. Please note the potential savings figures are a general guide only.

12. On a scale of 1 to 5 (1 being acceptable, 5 being unacceptable), how acceptable do you find each of the following options?

12a

A: Close one or more of the 11 Dorset HRCs permanently. (Specific sites have not yet been identified and would be subject to further consultation) Potential savings: Up to £100,000 a year per site

- 1 acceptable
- 2
- 3
- 4
- 5 unacceptable

12b **B: Charge for entry at one or more HRCs instead of closing them.** Potential savings: £65,000 a year per site

- 1 acceptable
- 2
- 3
- 4
- 5 unacceptable

12b **What would you consider to be a reasonable fee to pay per visit to a Dorset HRC?**

- No fee
- £2
- £3
- £5

12c C: Close all HRCs for up to two weekdays. Potential savings: Up to £200,000 a year.

- 1 acceptable
- 2
- 3
- 4
- 5 unacceptable

12c C: Close all HRCs for up to three weekdays. Potential savings: Up to £300,000 a year.

- 1 acceptable
- 2
- 3
- 4
- 5 unacceptable

12d D: Charge residents to dispose of non-household materials, such as DIY waste and tyres. (Example charges £2 per 15kg bag of building rubble; £3 per sheet of plasterboard; £3.50 per tyre; £6 per bag of asbestos; £6 small (up to 10kg) gas canister). Potential savings: £250,000 per year.

- 1 acceptable
- 2
- 3
- 4
- 5 unacceptable

12e E: Remove the subsidy the DWP pays neighbouring councils for Dorset residents to use their HRCs and ask residents to pay instead (e.g. £5 per visit). Potential savings: £70,000 a year.

- 1 acceptable
- 2
- 3
- 4
- 5 unacceptable

13. Please number the options below from 1 to 5 in order of how acceptable they are to you (1 being most acceptable, 5 being least acceptable).

Option A: Close up to three HRCs permanently.

Option B: Keep all HRCs open but charge for entry at up to three HRCs.

Option C: Close each HRC for up to three weekdays.

Option D: Charge for disposal of non-household materials such as DIY waste and tyres.

Option E: Charge Dorset residents to use HRCs in other areas.

Do you have any other comments on the changes being considered or alternative suggestions that you feel should be considered?

About You

14. How many people are in your household?

- | | | |
|-------------------------|-------------------------|-----------------------------------|
| <input type="radio"/> 1 | <input type="radio"/> 3 | <input type="radio"/> 5 and above |
| <input type="radio"/> 2 | <input type="radio"/> 4 | |

15. Are you?

- | | | |
|----------------------------|------------------------------|---|
| <input type="radio"/> Male | <input type="radio"/> Female | <input type="radio"/> Prefer not to say |
|----------------------------|------------------------------|---|

16. Your age

- | | | |
|--------------------------------|--------------------------------|---|
| <input type="radio"/> Under 18 | <input type="radio"/> 45 to 64 | <input type="radio"/> 75 and above |
| <input type="radio"/> 18 to 44 | <input type="radio"/> 65 to 74 | <input type="radio"/> Prefer not to say |

17. Do you consider yourself to have a disability under the Disability Discrimination Act?

The Disability Discrimination Act 1995 defines a disability as: 'A physical or mental impairment which has a substantial and long-term adverse effect on his/her ability to carry out normal day-to-day activities'. In this definition, long-term is taken to mean a minimum of 12 months.

- | | | |
|---------------------------|--------------------------|---|
| <input type="radio"/> Yes | <input type="radio"/> No | <input type="radio"/> Prefer not to say |
|---------------------------|--------------------------|---|

18. Ethnicity

- | | | |
|--|--|---|
| <input type="radio"/> White | <input type="radio"/> Asian/Asian British | <input type="radio"/> Other ethnic groups |
| <input type="radio"/> Mixed/multiple ethnic groups | <input type="radio"/> Black
/African/Caribbean/Black
British | <input type="radio"/> Prefer not to say |

19. Religion

- | | | |
|-----------------------------------|------------------------------|---|
| <input type="radio"/> No religion | <input type="radio"/> Hindu | <input type="radio"/> Sikh |
| <input type="radio"/> Christian | <input type="radio"/> Jewish | <input type="radio"/> Other faith/religion/belief |
| <input type="radio"/> Buddhist | <input type="radio"/> Muslim | <input type="radio"/> Prefer not to say |

20. If you would be happy to receive occasional updates about this consultation and services provided by DWP, please provide an email address. Please note this will not be given to third parties.

Thank you for taking the time to complete this survey. Please return to your local council office, library or Household Recycling Centre.